

1-7 Dunstall St Scunthorpe N Lincolnshire DN15 6LD Tel: 01724 855510

CRAFT: ACCIDENT CLAIM

Please answer all questions on this page as fully as possible and relevant sections on other pages. POLICY NO______ RENEWAL DATE

Customer Service Charter

We aim to provide:

- A high quality, efficient and helpful service
- A swift and courteous response to all claim forms, associated documentation or correspondence
- Prompt payment in respect of valid claims following their authorisation
- A speedy indication that a claim cannot be met until further information is received
- Up to date information on the current position of your claim it cannot be paid quickly

Fraud Prevention and Detection

In order to prevent and detect fraud we may at time:

- Share information about you with other organisations and public bodies including the Police;
- Check and/or file your details with fraud prevention agencies and databases, and if you give us
 false or inaccurate information and we suspect fraud, we will record this. We and other
 organisations may also search these agencies and databases to:
 - Help make decisions about the provision and administration of insurance, credit and related services for you and members of your house hold;
 - Trace debtors or beneficiaries, recover debt, prevent fraud and to manage your accounts or insurance policies;
 - Check your identity to prevent money laundering, unless you furnish us with other satisfactory proof of identity;
- Undertake credit searches and additional fraud searches.

Claims History

- Under the conditions of your policy you must tell us about any Insurance related incidents (such as fire, damage, theft or an accident) whether or not they give rise to a claim.
 When you tell us about an incident we will pass information relating to it to a database.
- We may search these databases when you apply for insurance, in the event of any incident or claim, or at any time of renewal to validate your claims history or that of any other person or property likely to be involved in the policy or claim.

In assessing any claims made, the insurer and its agents may undertake checks against publicly available information (such as electoral roll, County court judgements, bankruptcy orders or repossessions). Information may also be shared with other insurers either directly or via those acting for the insurer (such as loss adjusters or investigators).

Policy Holder Full Name			
Home Address			
	Pcode	Tel No	
a) Is the insured registered as a taxa b) If the insured is registered for VA c) If only partial remission of VAT is	T, if full remission of	•	YES/NO* YES/NO* ax%

Craft Make	Model	Year of Make
If craft is subject to		Datatag Reg No te name of finance company, address &
State fully the purp	ose of which the craft was bei	ng used

What damage was caused to the insured craft?
Repairer's name, address and telephone no
In all cases where your craft is damage and you are entitled to claim under the policy, please
Send and estimate for repairs to the Company immediately Is the craft at the repairer's premises? YES/NO*
If not, where is the craft now?
Do you have any objection to the craft, if appropriate,
being moved to an alternative repairer? YES/NO*

Accident		
Date	_ Time	_am/pm*
Place	Speed at time	mph/knots*
Weather	_ Visibility	_ yards
Who was driving at the time? Give name, ag	e, address and telephone no.	
State fully what happened		

	t (continued)
Rough p	lan of accident.
State na	mes and addresses of all: -
a) Pas	ines and addresses of all
, ius	sengers
	sengers
	sengers
	sengers
b) Ind	sengers

Other craft involved Please continue on	separate sheet if necessary.
Name and address of owner Name	Make/Model/Name
Address	
	Post Code
Insurers and Policy No	
Apparent damage	

Other property damage (apart from craft) Please continue on separate sheet if necessary. Name and address of owner (if known)	
Nature of damage	
Name and address of owner (if known)	
Nature of damage	

Persons injured		
Name and address (State whether on board another craft or on board your owr hospital	Apparent injuries n craft)	Taken to
Has any claim been made or intimated against you as a resul	t of this incident?	YES/NO

Any communications you receive about the accident should not be answered but sent to RJP Marine immediately

Declaration
I declare that these particulars as true to the best of my knowledge and belief.
Sensitive data In order to assess the terms of the insurance contract or administer claims which arise, the insurer may need to collect data which the Data Protection Act defines as sensitive (such as medical history or criminal convictions). By proceeding with this application you will signify your consent to such information being processed by the insurer or its agents
Signature Date
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